EXHIBIT 3
DATE 2-12-07
HB 2

Department of Public Health and Human Services Senior and Long Term Care Division		
Measurable Objectives for the 2009 Biennium		
Goal	Measurable Objectives	Current status of Measures
To ensure accountability through reporting and performance expectations in providing services to aged and older Montanans.	1. Establish service goals in Area Agencies on Aging four year plan and update them annually. Plans will include service goals and objectives to meet the needs of the elderly in each area served by Area Agencies on Aging. Public input will be solicited on plan changes 2. Conduct periodic assessments and evaluations of Area Agencies on Aging with annual program service goal evaluations. 3. Conduct follow-up activities based on deficiencies, issues and recommendations on an annual basis. 4. Include a service summary report which includes and assessment of the adequacy of advocacy, in-home, educational, nutritional, legal, ombudsman and psycho-social support services for the elderly as part of the annual state of aging report.	1. Area Agencies on Aging are in the process of developing new area plans for 2007 to 2011. Part of this plan is to establish service goals. 2. Assessments and evaluations of Area Agencies on Aging are conducted and service performance goals are reviewed to insure services are being delivered and goals of aging service programs and area agencies on aging are being met. 3. Follow-up activities are currently being done to ensure that deficiencies, issues and recommendations are being addressed. 4.Currently, the Office on Aging provides an annual State of Aging report but does not include a service report summary related to adequacy of advocacy, in-home, educational, nutritional, legal, ombudsman and psycho-social support services.